

## Project and Software Methodologies

ProjectWatch is a web based application for all Project Implementation and Software Development life cycles and is the core of Niche Consulting Group's company methodologies. This Internet application provides functionality critical to managing successful projects across a geographically dispersed project team. Clients and Consultants alike can utilize features for full life-cycle project deployment including: Assignments, Milestones, Meetings, Requirements, Time and Expense, as well as Support Requests and Status Reporting.

Both Project and Software methodologies are consolidated and summarized in Management Statistics showing percentage completion in all areas of deployment. Coupled with intuitive Administration functionality, ProjectWatch empowers Client Projects with self-serve technology, which is founded on years of quality experiences. ProjectWatch has been adopted and successful as the implementation management tool for all collaborative project implementations.

The web location for ProjectWatch is **www.projectwatch.com** and requires a client/contact specific login, which identifies a user's role. During menu navigation, an icon based menu system will allow access to features and functions according to the user's assigned responsibility.

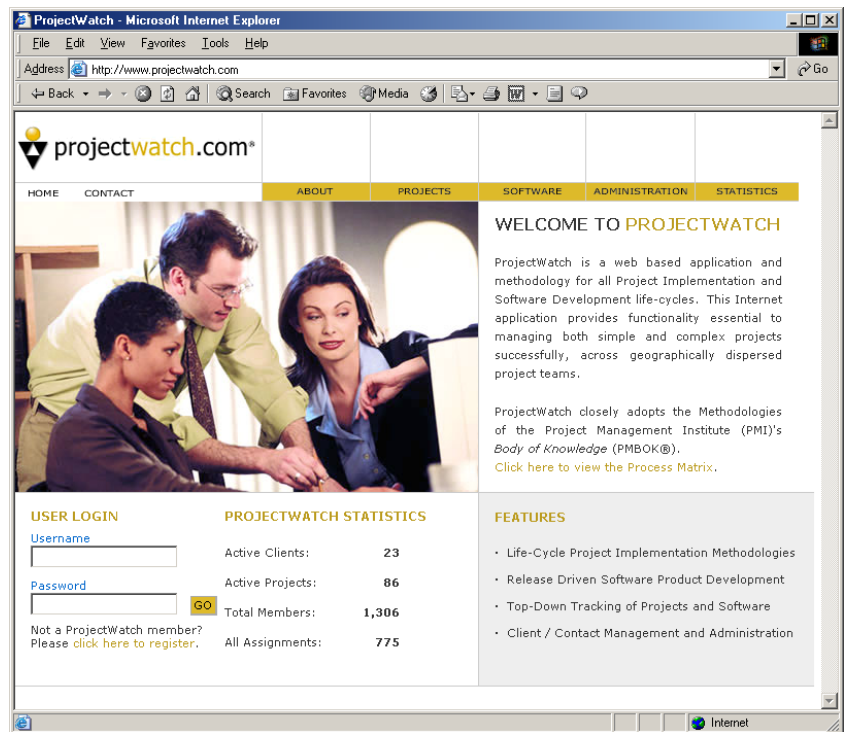
## ProjectWatch Features

- ❑ Life-Cycle Project Implementation Methodologies
- ❑ Release Driven Product and Software Development
- ❑ Top-Down Management Tracking of Projects and Software
- ❑ Client and Contact User Management and Administration

## ProjectWatch Modules

The following sections describe the modules in ProjectWatch:

- ❑ Home Page
- ❑ Project Methodologies
- ❑ Software Release Control
- ❑ Administration



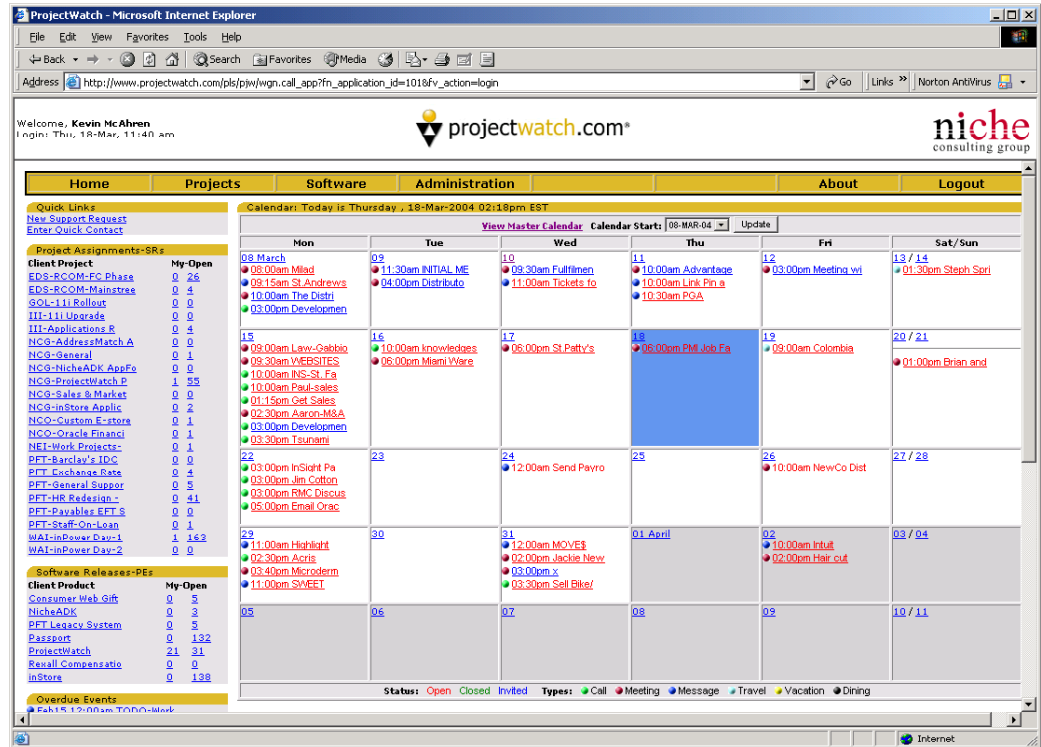
## Home Page

The Home page for ProjectWatch contains primarily the event calendar and direct links to the user's assigned projects, support requests and installed software releases. The event calendar tracks any calls, meetings and other contact related activities for any contact in the ProjectWatch database. Full history tracking by contact and client assist in the sharing of activities across the entire project team. Invitations to events also show on the invitee's calendar.

Project links on the left navigation bar allow direct access to all assigned projects and further provides the ability to drill directly into all project data.



- Event Calendar
- Projects
- Software
- Administration
- Quick Links
- Project Assignments
- Software Releases
- Overdue Events
- Personal Links



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Home Projects Software Administration About Logout

Quick Links  
New Support Request  
Enter Quick Contact

Project Assignments-SRs  
My-Open  
EDS-RCOM-FC Phase 0 26  
EDS-RCOM-Mainstream 0 4  
SDC-111 Rollout 0 0  
III-111 Upgrade 0 0  
III-Applications R 0 4  
NCG-AddressMatch A 0 0  
NCG-General 0 1  
NCG-NicheADK AppFo 0 0  
NCG-ProjectWatch P 1 55  
NCG-Sales & Market 0 0  
NCG-InStore AppLic 0 2  
NCG-Custom E-store 0 1  
NCG-Oracle Financi 0 1  
NCG-Work Projects- 0 1  
PFT-Bandwidth 10G 0 0  
PFT-Cachanos Rate 0 4  
PFT-General Suppor 0 3  
PFT-HR Redesign - 0 41  
PFT-Payables RPT S 0 0  
PFT-Self-On-Loan 0 1  
WAI-InPower Day-1 1 163  
WAI-InPower Day-2 0 0

Software Releases-PEs  
My-Open  
Consumer Web Gift 0 5  
NicheADK 0 3  
PFT Legacy System 0 5  
Pajubert 0 132  
ProjectWatch 21 31  
Resall Compensation 0 0  
InStore 0 138

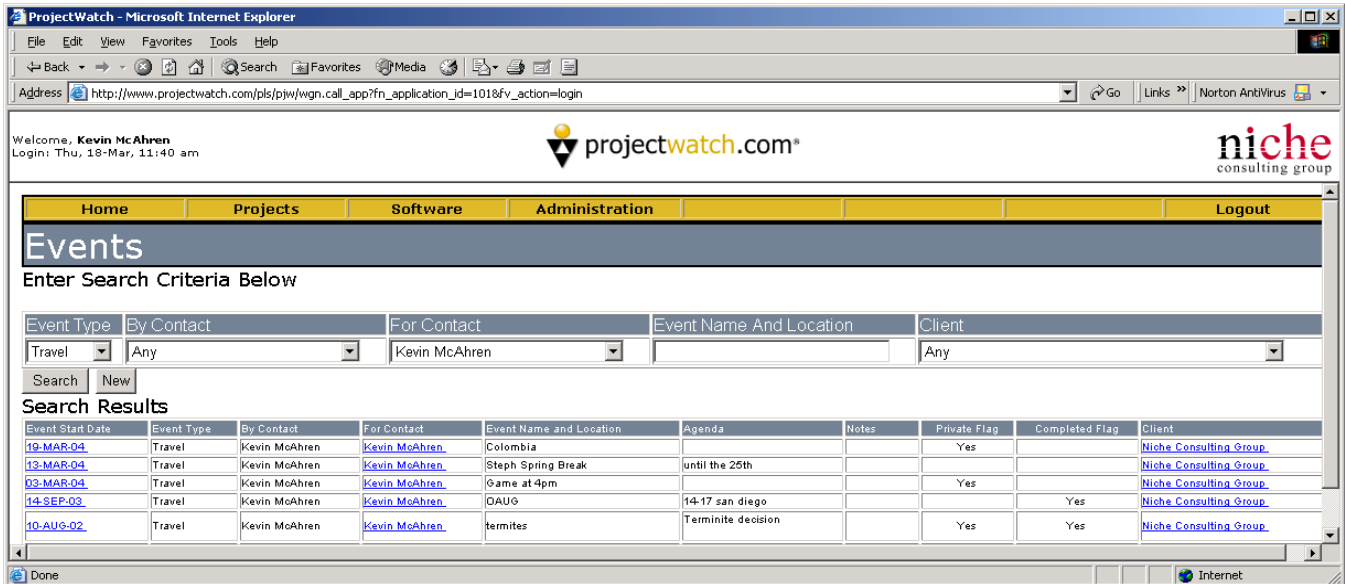
Overdue Events  
Exh 13:00am TDDA-Mark

Calendar: Today is Thursday, 18-Mar-2004 02:18pm EST

View Master Calendar Calendar Start: [08-MAR-04] Update

Mon	Tue	Wed	Thu	Fri	Sat/Sun
08 March 08:00am Mid 09:15am St Andrews 10:00am The Distri 03:00pm Development	09 11:30am INITIAL ME 04:00pm Distribute	10 09:30am Fulfillmen 11:00am Tickets to	11 10:00am Advantage 10:00am Link Pin a 10:30am PGA	12 03:00pm Meeting vl	13 / 14 01:30pm Steph Sprit
15 09:00am Lew-Gabbio 09:30am WEBSITES 10:00am INS-St. Fa 10:00am Paul-sales 01:15pm Get Sales 02:30pm Aaron-MBA 03:00pm Development 03:30pm Tsunami	16 10:00am Knowledges 06:00pm Miami Ware	17 06:00pm St Patty's	18 06:00pm PM Job Fa	19 09:00am Colombia	20 / 21 01:00pm Brian and
22 03:00pm InSight Pa 03:00pm Jim Cotton 03:00pm RMC Discult 05:00pm Email Org	23 12:00pm Send Payro	24 12:00pm Send Payro	25 10:00am NewCo Dist	26 10:00am NewCo Dist	27 / 28
29 11:00am Highlight 02:30pm Acids 03:40pm Microdorm 11:00pm SWEET	30	31 12:00am MOVES 02:00pm Jackie New 03:00pm z 03:30pm Sell Bike/	01 April 10:00am Intuit 02:00pm Hair cut	02 10:00am Intuit 02:00pm Hair cut	03 / 04
05	06	07	08	09	10 / 11

Status: Open Closed Invited Types: Call Meeting Message Travel Vacation Dining



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## Events

Enter Search Criteria Below

Event Type	By Contact	For Contact	Event Name And Location	Client
Travel	Any	Kevin McAhren		Any

Search New

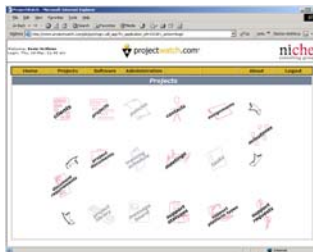
### Search Results

Event Start Date	Event Type	By Contact	For Contact	Event Name And Location	Agenda	Notes	Private Flag	Completed Flag	Client
10-MAR-04	Travel	Kevin McAhren	Kevin McAhren	Colombia			Yes		Niche Consulting Group
13-MAR-04	Travel	Kevin McAhren	Kevin McAhren	Steph Spring Break	until the 25th				Niche Consulting Group
03-MAR-04	Travel	Kevin McAhren	Kevin McAhren	Game at 4pm			Yes		Niche Consulting Group
14-SEP-03	Travel	Kevin McAhren	Kevin McAhren	DAUG	14-17 san diego			Yes	Niche Consulting Group
10-AUG-02	Travel	Kevin McAhren	Kevin McAhren	termite	Terminite decision		Yes	Yes	Niche Consulting Group

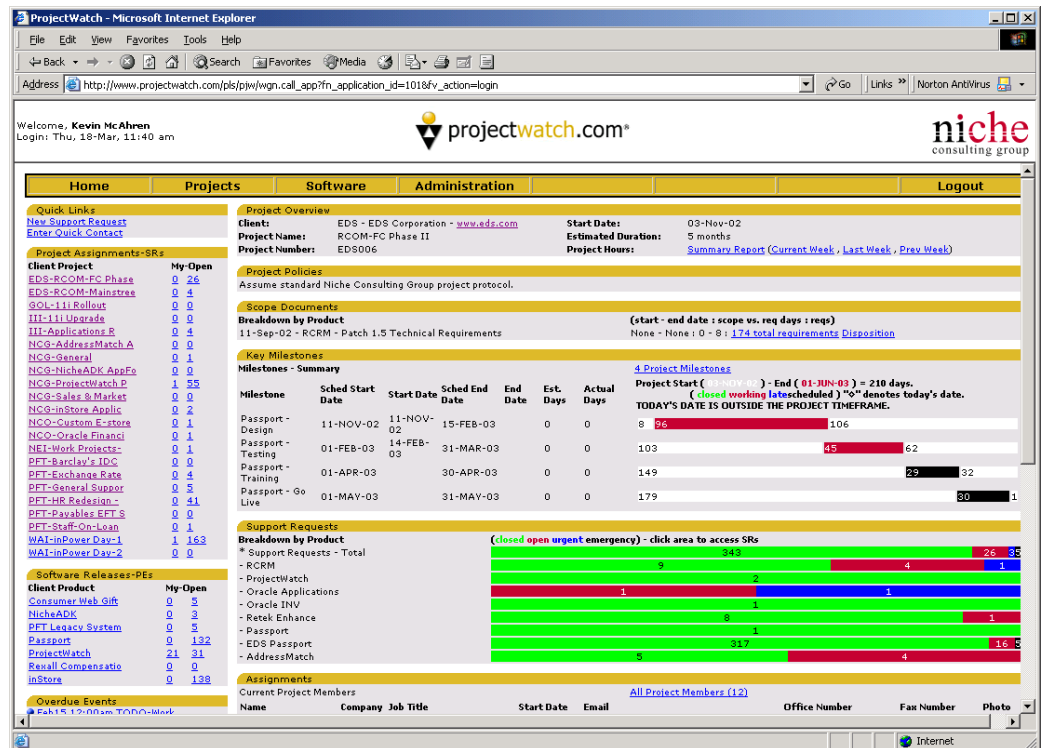
## Project Methodologies

The Projects section of ProjectWatch is dedicated to the process of managing Client Project Implementations. Following the process flow, client and contact information are needed to enter project assignments. Once assigned, each individual will have access to the appropriate milestones, meetings, libraries, and ultimately support requests to keep the project on track, and provide visibility to all project team members. All project deliverables can be maintained centrally, including scope documents, requirements, milestones, status reports, time and expense, issue tracking and support requests.

The project summary page allows direct access to all applicable project data including: scope documents, milestones and support requests as well as providing a direct connection with all other assigned project members.



- Clients
- Projects
- Policies
- Contacts
- Assignments
- Milestones
- Tasks
- Meetings
- Training
- Scope Docs
- Requirements
- Library
- Message Board
- Support Requests



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Quick Links  
New Support Request  
Enter Quick Contact

Project Assignments-SRs

Client Project	My Open
EDS-RCOM-FC Phase II	0 26
EDS-RCOM-Mainstream	0 4
GOL-111 Rollout	0 0
III-111 Upgrade	0 0
III-Applications R	0 4
NCO-AddressWatch A	0 0
NCO-General	0 1
NCO-NicheADK AppFo	0 0
NCO-ProjectWatch P	1 55
NCO-Sales & Market	0 0
NCO-inStore Analysis	0 2
NCO-Custom E-store	0 1
NCO-Oracle Financial	0 1
NEI-Work Projects-	0 1
PFT-Barclay's IDC	0 0
PFT-Exchange Rate	0 4
PFT-General Support	0 5
PFT-HR Redesign-	0 41
PFT-Payables EFT S	0 0
PFT-Staff-On-Loan	0 1
WAI-inPower Day-1	1 163
WAI-inPower Day-2	0 0

Software Releases-PEs

Client Product	My Open
Consumer Web Gift	0 2
NicheADK	0 3
PFT Legacy System	0 5
Passport	0 132
ProjectWatch	21 31
Retail Compensation	0 0
inStore	0 139

Overdue Events

Project Overview

Client: EDS - EDS Corporation - [www.eds.com](http://www.eds.com)  
Project Name: RCOM-FC Phase II  
Project Number: EDS006

Start Date: 03-Nov-02  
Estimated Duration: 5 months  
Project Hours: [Summary Report \(Current Week, Last Week, Prev Week\)](#)

Project Policies  
Assume standard Niche Consulting Group project protocol.

Scope Documents  
Breakdown by Product (start - end date : scope vs. req days : reqs)  
11-Sep-02 - RCRM - Patch 1.5 Technical Requirements None - None : 0 - 8 : 174 total requirements Disposition

Key Milestones  
Milestones - Summary  
Project Start ( ) - End ( 01-JUN-03 ) = 210 days.  
( closed working late scheduled ) \* \* \* denotes today's date.  
TODAY'S DATE IS OUTSIDE THE PROJECT TIMEFRAME.

Milestone	Sched Start Date	Start Date	Sched End Date	End Date	Est. Days	Actual Days
Passport - Design	11-NOV-02	11-NOV-02	15-FEB-03		0	0
Passport - Testing	01-FEB-03	14-FEB-03	31-MAR-03		0	0
Passport - Training	01-APR-03		30-APR-03		0	149
Passport - Go Live	01-MAY-03		31-MAY-03		0	179

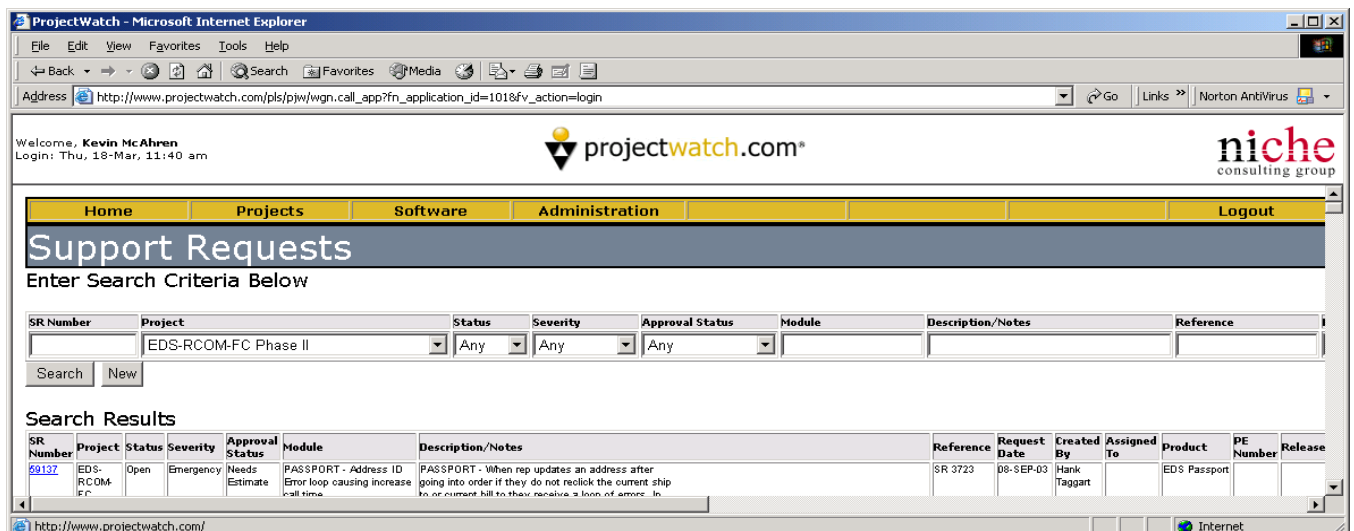
Support Requests

Breakdown by Product (closed open urgent emergency) - click area to access SRs

Product	Total	Open	Urgent	Emergency
RCRM	3	2	1	0
ProjectWatch	1	1	0	0
Oracle Applications	1	1	0	0
Oracle INV	1	1	0	0
Retek Enhance	1	1	0	0
Passport	317	4	16	5
EDS Passport	4	1	1	2

Assignments  
Current Project Members  
[All Project Members \(12\)](#)

Name	Company	Job Title	Start Date	Email	Office Number	Fax Number	Photo



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## Support Requests

Enter Search Criteria Below

SR Number	Project	Status	Severity	Approval Status	Module	Description/Notes	Reference
	EDS-RCOM-FC Phase II	Any	Any	Any			

Search New

Search Results

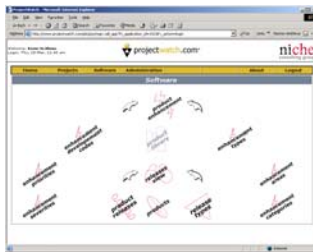
SR Number	Project	Status	Severity	Approval Status	Module	Description/Notes	Reference	Request Date	Created By	Assigned To	Product	PE Number	Release
69137	EDS-RCOM-FC	Open	Emergency	Needs Estimate	PASSPORT - Address ID	PASSPORT - When rep updates an address after going into order if they do not relock the current ship to or remove bill to their narrative is a loss of sales. In	SR 3723	08-SEP-03	Hank Taggart		EDS Passport		

<http://www.projectwatch.com/>

## Software Release Control

The Software section of ProjectWatch is dedicated to managing enhancements and changes to a software product. Using Product Releases to group functionality, Products can be updated and upgraded on a given cycle or date period appropriate for the Product. Release Views assist product managers in understanding the new features or functions to be included in the Software Product Release.

Each software release contains all enhancements, changes and faults incorporated into the product for the corresponding release number. Release numbers and release dates are controlled by the software owner and made public to the appropriate licensed clients.



- Products
- Releases
- Release View
- Release Types
- Product Library
- Severities
- Priorities
- Codes
- Categories
- Areas
- Enhance Types
- Product Enhancements

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Quick Links  
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Project Assignments-SRs

Client Project	My-Open
EDS-RCOM-FC Phase	0 26
EDS-RCOM-Mainstream	0 4
GOL-111 Rollout	0 0
III-111 Upgrade	0 0
III-Applications R	0 4
NGS-AddressMatch A	0 0
NGS-General	0 1
NGS-NicheADK AppFo	0 0
NGS-ProjectWatch P	1 55
NGS-Sales & Market	0 0
NGS-inStore Appdis	0 2
NGO-Custom E-store	0 1
NGO-Oracle Financial	0 1
NET-Work Projects	0 1
PFT-Barsley's IDC	0 0
PFT-Echance Rate	0 4
PFT-General Support	0 5
PFT-HR Redesign	0 41
PFT-Payables EFT S	0 0
PFT-Staff-On-Lean	0 1
WAI-inPower Day-1	1 163
WAI-inPower Day-2	0 0

Software Releases-Per

Client Product	My-Open
Consumer Web Site	0 5
NicheADK	0 2
PFT Legacy System	0 5
Passport	0 192
ProjectWatch	21 31
Ravall Compensation	0 0
inStore	0 138

Product Releases(scheduled)

Passport

Release 2.5.1.5.2 (0)

Release 5.1.2.5.1 (31-Oct-01)

Release 6.1.2.6 (21-Oct-01)

Release 6.1.2.5 (21-Sep-01)

Release 6.1.2.4 (20-Jul-01)

Release 6.1.2.3 (06-Jul-01)

Release 6.1.2.1 (06-Jun-01)

Release 6.1.2.2.1 (22-Jun-01)

Release 6.1.2.2 (20-Jun-01)

Release 6.1.2 (29-May-01)

Release 6.1.1.4 (18-May-01)

Release 6.1.1.3 (09-May-01)

Release 6.1.1 (07-Mar-01)

Release 6.1.1.2 (02-Apr-01)

Release 6.1.1.1 (08-Mar-01)

Release 6.1.0.2 (28-Feb-01)

Release 6.1.0.1 (16-Feb-01)

Release 6.1.0 (08-Feb-01)

Release 6.0.1.3 (12-Jan-01)

Release 6.0.1.2 (12-Jan-01)

Release 6.0.1.1 (05-Jan-01)

Release 6.0.1 (20-Nov-00)

Release 6.0.1.1 (11-Dec-00)

Release 6.0.0.2 (06-Nov-00)

Release 6.0.0.3 (13-Nov-00)

Release 6.0.0.1 (07-Nov-00)

Release 6.0.0 (18-Oct-00)

Release Fulfillment 2.0 (22-Sep-00)

Product Enhancements

(closed test dev analysis)

Product Enhancements

0 10 16

2 10 16

3 20 12

56 1

18 1

44 1

17 1

8 1

22 1

15 1

3 1

26 1

0 1

19 1

9 1

3 1

5 1

20 1

14 1

1 1

10 1

2 1

14 1

2 1

5 1

2 1

0 1

12 1

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Product Enhancements

Enter Search Criteria Below

Product Enhancement Number Product Enhancement Type Release Category Area

inStore Fault Any Any Any

Search New

Search Results

Product Enhancement Number	Product	Enhancement Type	Release	Category	Area	Enhancement Priority	Severity Level	Developer Code	Enhancement Status	Assigned To Contact	Module Name	Enhancement Summary	Description	Enhancement Note
32135	inStore	Fault	inStore-3.2	Checkout - Order Confirmation	Send Order Confirmation Email	High	High		Closed	Ray Gandionco	NGS_INSTORE_CONFIRM		Incorrect taxes and shipping charges are printed when a ship-to has multiple order lines. This appears erroneous on the email only. Note:	Corrected and Generation Tested. However, enh #327 will correct the summation of tax a

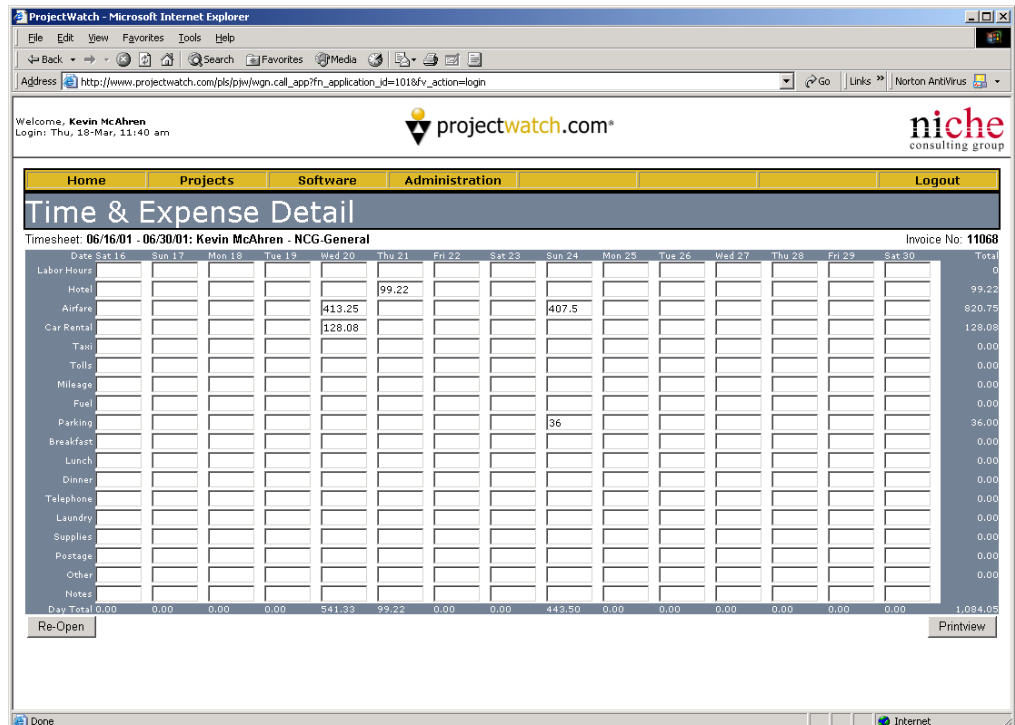
## Administration

The Administration section of ProjectWatch is dedicated to managing the Client and Contact scheduled interactions. The focus of the Administration page is the Master Schedule surrounded by the specific Client and Contact tools for supporting all Project and Software functions.

Billing periods and time & expense capture and reporting allow project managers and administrative staff to reconcile project hours, expenses and summarized costs for tracking total project exposure.



- User Roles
- Contact Types
- Status Reports
- Day Planner
- Client Types
- Report Periods
- Billing Periods
- Master Schedule
- Time & Expense
- Change Password
- Security
- Client Products
- Event Calendar



ProjectWatch - Microsoft Internet Explorer

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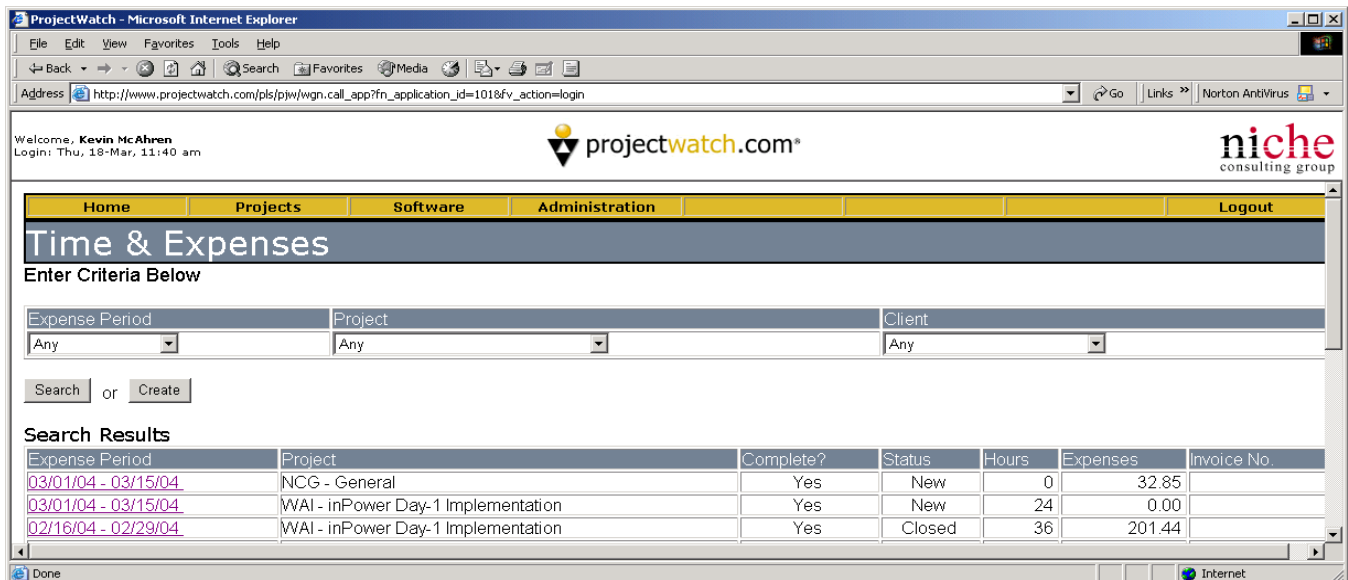
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### Time & Expense Detail

Timesheet: 06/16/01 - 06/30/01: Kevin McAhren - NCG-General Invoice No: 11068

Date	Sat 16	Sun 17	Mon 18	Tue 19	Wed 20	Thu 21	Fri 22	Sat 23	Sun 24	Mon 25	Tue 26	Wed 27	Thu 28	Fri 29	Sat 30	Total
Labor Hours						99.22										99.22
Hotel																
Airfare					413.25				407.5							820.75
Car Rental					128.08											128.08
Taxi																0.00
Toll																0.00
Mileage																0.00
Fuel																0.00
Parking									36							36.00
Breakfast																0.00
Lunch																0.00
Dinner																0.00
Telephone																0.00
Laundry																0.00
Supplies																0.00
Postage																0.00
Other																0.00
Notes																0.00
Day Total	0.00	0.00	0.00	0.00	541.33	99.22	0.00	0.00	443.50	0.00	0.00	0.00	0.00	0.00	0.00	1,084.05

Re-Open Printview



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### Time & Expenses

Enter Criteria Below

Expense Period: Any Project: Any Client: Any

Search or Create

#### Search Results

Expense Period	Project	Complete?	Status	Hours	Expenses	Invoice No.
03/01/04 - 03/15/04	NCG - General	Yes	New	0	32.85	
03/01/04 - 03/15/04	WAI - inPower Day-1 Implementation	Yes	New	24	0.00	
02/16/04 - 02/29/04	WAI - inPower Day-1 Implementation	Yes	Closed	36	201.44	